# **GPC 2020 Postponement Frequently Asked Questions**

#### Q. As a Georgia Procurement Conference registrant will I receive a refund?

A. Yes, we will be offering all customers a refund. You can choose from the following options:

- 1. Automatically carry your registration forward to the postponed GPC on August 11-13 in Jekyll Island.
- 2. Get a full refund of your registration cost.

Our GPC team will be sending out a survey to all registrants on March 25<sup>th</sup> regarding these conference/refund options.

# Q. Can I change the name on my paid registration?

A. Yes, contact <a href="mailto:gpc.info@doas.ga.gov">gpc.info@doas.ga.gov</a> with your initial confirmation and information and the corresponding information for the replacement (name, email, employee ID, preferred first name for badge).

#### Q. I had cancelled my booth. Can I get back in?

A. Yes, contact <a href="mailto:Gary.Craft@doas.ga.gov">Gary.Craft@doas.ga.gov</a> to coordinate reinstatement of your booth.

## Q. How do I learn more about the postponed conference?

A. Stay tuned! We are busy confirming everything for our postponed conference and will have all the details available as soon as possible.

### Q. What happens to my hotel reservation?

A. Each registrant is responsible for cancelling their own hotel reservations.

# Q. I canceled recently and did not receive a full refund, will I receive a refund of the difference?

A. Yes. Everyone who canceled after March 1<sup>st</sup> can either be refunded the balance or reregister and apply the funds to the postponed GPC.

#### Q. Who do I contact for more information?

A. Please contact Gpc.info@doas.ga.gov for any other questions.